

	A	B	C	D	E	F	G	H
1	Name of Product/ Platform	Year service started?	Number of titles?	Subject areas?	Number of publishers?	Type of eBooks Offered?	Number of simultaneous users?	Check-out required?
2	EBSCO/ NetLibrary	1999	200,000 eBook titles (129,317 eBook titles are consortia eligible); 13,000 eAudiobook titles (6,696 eAudiobook titles are consortia eligible)	Academic libraries: Agriculture; Arts; Biology and Life Sciences; Business, Economics and Management; Chemistry; Computer Science; Earth Sciences; Education; General Works and Reference; History: United States; History: World and General; Home Economics; Language and Linguistics; Law; Library Science and Publishing; Literature; Mathematics; Medicine; Networking and Telecommunications; Philosophy; Physics, Political Science; Psychology; Religion; Science: General; Social Sciences: General; Sociology and Anthropology; Sports and Recreation; Technology, Engineering and Manufacturing; Travel and Geography. See Appendix for additional NetLibrary information.	550 publishers; 384 sell to consortia	NetLibrary's primary type of eBook are scholarly and academic titles (72%) with a variety of reference and research. We have a growing collection of non-fiction and fiction titles for non-academic purposes.	Titles are available on a one-book-one-user access model, meaning that only one user may access on eBook at one time. The exception to this rule includes titles available from publishers that opt into the consortia sellable program: titles from these publishers are available on a one-book-two-user access model for unique library purchases.	No, but checkout is available
3	EBL - Ebook Library	Ebooks Corporation (parent company) was founded in 1997. EBL was launched in 2004	133,000+ and growing at a rate of about 2,500 titles per month	EBL covers all academic and professional subject areas with a fairly even distribution between STM and Social Sciences / Humanities.	EBL currently hosts titles from 355 publishers. Our parent company, Ebooks Corporation, hosts content for 450+ publishers.	Primarily scholarly monographs, with some reference materials.	All of our titles are available with multiple-concurrent use. We offer 3 main access models - NonLinear Lending, Unlimited Access and Textbook Model. See Appendix for additional information on EBL Lending.	The library has the option to prompt the user to confirm that she wishes to continue to use the book beyond the browse period. The library can also choose to make this transition invisible to the user. Confirming a 'loan' does not mean they are 'checking it out' and other users still have access the book.
4	ebrary	1999	170,000+	Yes, 16 subject areas available as perpetual access titles, subscription collections, starter packages and subject guides. Business and Economics; Computers and IT; Education; Engineering and Technology; History and Political Science; Humanities; Interdisciplinary and Area Studies; Language Literature and Linguistics; Law, International Relations and Political Philosophy; Life Sciences; Medical; Nursing and Allied Health; Physical Sciences; Psychology and Social Work; Religion Philosophy and Classics; Sociology and Anthropology	350+	Monographs, sheet music, cartographic, Dunn and Bradstreet, Datamonitor, SME, and hosting of material owned by the institution.	Unlimited for subscription titles and titles purchased in multi-user format. Titles purchased in single user format have one user--however multiple copies of a single user title may be purchased.	No for subscription and multi user access titles. Yes for single user access titles.

	A	I	J	K	L	M	N	O
1	Name of Product/ Platform	Reader or other software?	Display of eBooks?	ADA Accessibility?	Printing?	Downloading?	Copy and Paste?	Marc Records?
2	EBSCO/ NetLibrary	NetLibrary provides a reader on the patron site for users to view an eBook, as well as search within the title, copy, paste, print, etc. The NetLibrary Media Center is a new application available to users for browsing, searching, and downloading eAudiobooks. The NetLibrary Media Center is not required for eAudiobooks, but does offer an enhanced user experience. Adobe website. See Appendix for additional NetLibrary information.	Yes, eBooks display on the NetLibrary patron site (www.netlibrary.com). Every title is full-text searchable.	Because of our global user base, the NetLibrary services have been designed to follow several accessibility guidelines, including Section 508c of the Rehabilitation Act of 1978 (United States) and the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) standard as published by the W3C (global). This multi-standard strategy ensures the highest level of overall accessibility to users of the NetLibrary service around the world.	Yes. Users logged into an account can print up to 15 pages per title per hour. Unaffiliated users can print up to 10 pages per title per hour.	Yes, approximately 62% of NetLibrary eBooks are downloadable. There is an advanced search feature on the Netlibrary patron site that allows users to search for downloadable eBooks. eAudiobooks are also downloadable to portable devices.	Yes copy and paste is available with NetLibrary eBooks	Yes; MARC records are free of charge for every title purchased. Since NetLibrary is a division of EBSCO, MARC records are more complete than what other vendors offer.
3	EBL - Ebook Library	EBL does not require any proprietary software or plug-ins. Ebooks can be read in our online reader without having any software installed whatsoever. If a patron wishes to copy or paste in the online reader, they are required to have Adobe Reader installed on their computer. Downloading or transferring to ebook readers requires Adobe Digital Editions.	In the online reader, the ebooks are displayed as images and users can scroll through the content. Users may size the image of the text and the display pane. Users can also choose to view the PDF file image. Downloaded ebooks are also rendered PDFs or EPUB files.	EBL features 'read-aloud- functionality for all titles in the online reader. Text sizes can be enlarged in the reader. We are working to streamline access to files that can be used with readers (i.e. JAWS) and hope to have additional options for visually impaired users in the coming year.	Yes, users can print 20% of any title.	Yes, users can download entire ebooks. Downloaded titles can be read on any device which supports Adobe Digital Editions, a free Adobe application. Adobe Digital Editions (ADE) can be quickly loaded onto a patron's PC or laptop and many mobile readers support ADE, such as the Sony Reader. The downloads are time delimited (loan period set by the library). Users can print 20% of downloaded titles or copy/paste 5%.	Yes, users can copy/paste 5% of any ebook.	EBL offers free MARC records. Beginning June 1, 2010 our free records will include an OCLC control number in the \$035. We also offer OCLC MARC records which are to be available for a cost or as part of an existing WorldCat subscription.
4	ebrary	Reader choices: Quickview--no reader required; Unity reader--requires Java 1.6; Active X--requires active X plug-in.	Patrons may size the display pane, view facing pages, view entire page, partial page, etc.	Yes	Yes--limitations may be adjusted according to the institution's needs.	Materials may not be downloaded in their entirety. Portions may be copied and pasted or printed using the Adobe PDF printer.	Yes--limitations may be adjusted according to the institution's needs.	MARC records are provided free of charge for both subscription and perpetual access titles.

	A	P	Q	R	S	T
1	Name of Product/ Platform	Upload MARC to OCLC?	How are titles sold? Individual title vs Collections	Pricing model and perpetual access?	Annual maintenance costs?	Patron driven acquisition?
2	EBSCO/ NetLibrary	Yes	Both; there are a variety of purchase models. Titles can be sold on a title-by-title basis, or our Collection development team of libraries can create a custom collection based on the needs of the library. Furthermore, TitleSelect is NetLibrary's ecommerce tool and provides many consortia-eligible titles. Individual libraries can also purchase Subject Sets, which are predefined collections of frontlist content offered at a discounted rate.	NetLibrary's core offering is the eBook Purchase Model. eBooks are purchased on a title by title basis. eBooks can be purchased by single institutions or consortia. For single institutions, eBooks are priced at the standard list price of the title (determined by the publisher) plus an access fee. Access fees can be paid in two ways: annual access or pre-paid access. Annual access is 15% of the list price, paid every year for five years. Pre-paid access is 55% of the list price, paid once at the time of invoicing. For consortia, eBooks are priced using an FTE model. (FTE Full Time Equivalent) counts are used to measure the size of an institution for the purpose of pricing. See Appendix for additional NetLibrary information.	There are no costs outside of the title list price, the required SUs, and the access fees.	Patron Driven Acquisition Program (PDA) is a content purchasing model available for individual institutions where purchasing selections are made based on patron access of content from a pre-selected set of titles. See Appendix for additional NetLibrary information on the General Process.
3	EBL - Ebook Library	Yes	Our titles are sold on a title-by-title basis. We do offer several subject packages and we work with libraries to build customized packages based on subject, publisher, and non-subject criteria, including circulation history.	EBL offers purchasing of ebooks on a title-by-title basis. The majority of EBL titles are priced at or near print list price. Ebooks are purchased outright, with perpetual access EBL allows libraries to download an archival copy of each purchased ebook (restrictions apply).	Yes, there is a small maintenance fee of \$750 per year which is applied only if/after the library has paid the platform fee. The maintenance fee is waived for libraries who spend \$3000 or more per year on content.	Yes, we offer a range of sophisticated patron-driven purchasing models. Our patron-driven access options are highly customizable and can be set-up similar to an 'approval plan' where content is automatically available either based on a custom profile or based on library selection. Our patron-driven access incorporates the option of pay-per-view access and/or auto-purchasing of titles. The library can choose how these purchases take place, whether as a mediated rental or purchase (i.e. patron sends a request to the library), as an automated pay-per-view access or auto-purchase.
4	ebrary	Yes	Materials may be purchased as individual titles, subject guides, starter packages ("greatest hits")	Publishers set pricing. Single user titles are purchased at list price; multi user titles are purchased at 150% of list price; consortial pricing is available and depends on the number of participating institutions.	Hosting fees are waived if the customers have an ebrary subscription database. Otherwise the annual hosting fee is 5% of aggregate title purchases, subject to a minimum of \$500 and maximum of \$1,500. Hosting fee may be avoided if the institution takes possession of the electronic materials and self hosts.	Yes. Ebrary has conducted Patron Driven Acquisitions pilot since September of 2009. The PDA general release will be ready for the general market in Summer 2010.

	A	U	V	W	X	Y	Z
1	Name of Product/ Platform	Example of book and pricing	Signed license? Contact?	ILL?	eReserve?	Consortia?	Definitions?
2	EBSCO/ NetLibrary	Title: Capitalism With Chinese Characteristics : Entrepreneurship and the State Author: Huang, Yasheng. Publisher: Cambridge University Press LCC: HC427.92.H8429 2008eb DDC: 330.12/20951 LC Subject Heading: Capitalism--China, Rural industries--China, Entrepreneurship--China, China--Economic policy. Language: English Price: \$30.00. See Appendix for additional NetLibrary information.	Yes, a legal agreement must be signed by the library/ies and NetLibrary. The type of legal agreement depends on the type of purchase (e.g. consortia vs. single institution).	Interlibrary loan is not available for eBooks. Libraries participating in a consortia purchase share eBook titles, and all users of every member institution will have access to a shared purchase of eBook and/or eAudiobook titles.	At this time NetLibrary does not provide a service for eReserve. Libraries have the option to purchase multiple copies of a title to satisfy user demand.	Yes - NetLibrary sells titles to consortia using an FTE model. FTE (Full Time Equivalent) counts are used to measure the size of an institution for the purpose of pricing. For academic institutions, FTE correlates to the enrollment at the organization. Consortia purchases are available through EBSCO.	Consortia-Eligible Titles: Titles from publishers who have agreed to permit sales of their content to shared collections. When unique libraries purchase these titles, patrons are allowed two simultaneous accesses. See Appendix for additional NetLibrary information.
3	EBL - Ebook Library	Title: An Introduction to Mathematical Models in Ecology and Evolution : Time and Space Publisher: John Wiley & Sons, Ltd. Author: Gillman, Mike Series Title: Ecological Methods & Concepts Pub. Date: 04 August 2009 eBook ISBN 13: 9781444312072 Print ISBN 13: 9781405175159 Edition: 2 EBL = \$79.96 ;Print = \$79.95 http://www.wiley.com/WileyCDA/WileyTitle/productCd-140517515X.html	Yes we require that a standard service agreement is put in place before purchasing ebooks. Robin Champieux, robin.champieux@eblib.com is the contact for the agreement.	EBL does not technically facilitate ILL within the system. We do offer a pay-per-view access model which can be used as an alternative to traditional ILL. Our service agreement does not specify ILL rights. Our policy is that ILL can be carried out for Ebooks within existing copyright laws. If copyright laws allow for the printing, scanning and electronic delivery of parts of books, then our agreement does not stand in opposition of these rights. See Appendix for additional EBL information	EBL does allow libraries to use ebooks at the chapter level for reserve access for books that have been purchased. Each ebook that a library purchases via Non-Linear Lending™ conveys one chapter of the library's choosing for e-reserve or course pack access at no charge. This means that one chapter of any owned ebook can be given a separate access URL from the book (i.e. similar to a virtual photocopy for closed reserve). See Appendix - EBL for more information on e-Reserves.	Yes, we have suggested pricing models for consortia that address shared access, individual collection building, and demand driven acquisition options.	STL = Short-term Loan (a.k.a. rental, pay-per-view), ePack - electronic coursepack, DDA = Demand-driven Acquisition, NLL = Non-linear Lending (this is used in the acquisition catalogue)
4	ebrary	Ebrary does not sell print titles. However through GOBI print and electronic pricing may be compared. Here is an example: Foreign Direct Investment and the Regional Economy by Jonathan Jones; Print list price N/A; Single-user access \$120; Multi-user access \$180.00; Consortia pricing depends on the number of institutions participating.	Institutions must execute a terms and conditions agreement.	Institutions may print and use portions of Electronic Titles to fulfill interlibrary loan requests, provided that it complies with Section 108 of the Copyright Act of 1976, as amended.	Institutions may place Electronic Titles on eReserve, provided that it complies with Section 108 of the Copyright Act of 1976, as amended. If material is required reading, ebrary recommends that the institutions work with Copyright Clearinghouse.	ebrary offers solutions for consortia as subscription and/or perpetual access materials.	PA=Perpetual Access; PDA=Patron Driven Acquisition; SUPO=Single User Purchase Option; MUPO Multi User Purchase Option;

Column Questions

- A Name of product / platform
- B What year did your service begin?
- C How many ebooks do you offer?
- D What subject areas do your books cover?
- E How many publishers are represented in your eBook collection?
Describe the primary types of eBooks that you offer. Reference Materials? Non-fiction?
Fiction? Scholarly? Research Oriented? Etc.
- F Fiction? Scholarly? Research Oriented? Etc.
- G How many users may view a single eBook to use it?
- H Do you require a user to "check-out" an eBook to use it?
- I Is a proprietary reader or piece of software required to view your eBooks?
How are the eBooks displayed to users? As PDF images? As HTML? Some other
J format?
- J format?
- K Do you have any feature for ADA compliance?
- L Can users print portions of an eBooks? What restrictions apply?
- M Can users download portions of an eBook? What restrictions apply?
- N Can users copy and paste portions of an eBook? What restrictions apply?
- O Do you offer MARC records for eBooks? Is there a cost?
- P Do you permit MARC records be uploaded into OCLC?

- Q Are your eBooks sold on a title-by-title basis, as part of subject collections or both?
Briefly explain your pricing model. Purchased with archival rights? Subscription basis
R only? Both?
- R only? Both?
- S Are their ongoing maintenance costs?
- T Do you offer patron mediated purchasing models? Briefly describe.
- U Please give an example of an eBook you offer and provide print and online costs.
Is a signed license required before eBooks can be purchased? If so, who is the contact
V for the license?
- V for the license?
- W Describe interlibrary loan rights.
- X Describe eReserve rights
- Y Do you work with consortia to provide special pricing and shared access?

- Z Please define any abbreviations that are commonly used when discussion your products.